

GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2015

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HOUSE BILL 758

Short Title: LME/MCO Provider Network Cultural Diversity. (Public)

Sponsors: Representative L. Bell (Primary Sponsor).

For a complete list of Sponsors, refer to the North Carolina General Assembly Web Site.

Referred to: Health.

April 15, 2015

A BILL TO BE ENTITLED
AN ACT TO REQUIRE THE DEPARTMENT OF HEALTH AND HUMAN SERVICES TO
PROPOSE A PLAN TO ESTABLISH A CULTURALLY DIVERSE
RECONSIDERATION REVIEW BOARD FOR THE PURPOSE OF DECIDING
COMPLAINTS BY BEHAVIORAL HEALTH PROVIDERS AGAINST LOCAL
MANAGEMENT ENTITIES/MANAGED CARE ORGANIZATIONS (LME/MCOS).

The General Assembly of North Carolina enacts:

SECTION 1. The Department of Health and Human Services (Department) shall propose a plan to establish a reconsideration review board for the purpose of deciding complaints by behavioral health providers against local management entities/managed care organizations (LME/MCOs). The Department shall consider stakeholder input in the development of the plan, and the plan shall contain all of the following features:

- (1) The board shall be composed of at least one member who is a behavioral health provider, and the composition of the board should reflect the cultural diversity of the populations served by the LME/MCOs.
- (2) The board shall have the authority to decide complaints by behavioral health providers against LME/MCOs for actions taken by LME/MCOs and recommend appropriate resolution of the matter through the use of corrective action plans, among other remedies.
- (3) The board may be located within the Department or may be established as a requirement of the contract between the Departments and each LME/MCO.
- (4) All LME/MCOs shall be required to use the reconsideration review board process.
- (5) Decisions by the board may be appealed to the Office of Administrative Hearings.

SECTION 2. The Department shall report the plan required by Section 1 of this act to the Joint Legislative Oversight Committee on Health and Human Services by December 1, 2015. The report shall include:

- (1) A detailed description of the plan.
- (2) A recommended time line for implementation of the plan.
- (3) Proposed changes to the General Statutes needed to implement the plan.
- (4) Identification of any features of the plan that would require a Medicaid State Plan Amendment or Waiver.
- (5) Identification of all other actions that would need to be taken by entities other than the Department to successfully implement the plan.



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SECTION 3. This act is effective when it becomes law.