

1 motor vehicle repair shop to reassemble the motor vehicle, the shop shall expeditiously
2 reassemble the motor vehicle in a condition reasonably similar to the condition in which
3 it was received ~~unless the reassembled vehicle would be unsafe.~~ received.

4 After cancellation of the repair order or a decision by the customer not to have
5 repairs made after diagnostic work has been performed, the shop may charge for and the
6 customer is obligated to pay the cost of repairs actually completed that were authorized
7 by the written repair estimate as well as the cost of diagnostic work and teardown, the
8 cost of parts and labor to replace items that were destroyed by teardown, and the cost to
9 reassemble the component or the vehicle, provided the customer was notified of these
10 possible costs in the written repair estimate or at the time the customer authorized the
11 motor vehicle repair shop to reassemble the motor vehicle."

12 **SECTION 4.** G.S. 20-354.5(e) reads as rewritten:

13 "(e) Upon request made at the time the repair work is authorized by the customer,
14 the customer is entitled to inspect parts removed from his or her vehicle or, if the shop
15 has no warranty arrangement or exchange parts program with a manufacturer, supplier,
16 or distributor, have them returned to him or her. A motor vehicle repair shop may
17 discard parts removed from a customer's vehicle or sell them and retain the proceeds for
18 the shop's own account if the customer fails to take possession of the parts at the shop
19 within two business days after taking delivery of the repaired vehicle."

20 **SECTION 5.** G.S. 20-354.6 reads as rewritten:

21 "**§ 20-354.6. Invoice required of motor vehicle repair shop.**

22 The motor vehicle repair shop shall provide each customer, upon completion of any
23 repair, with a legible copy of an invoice for such repair. The invoice shall include the
24 following information:

- 25 (1) A statement indicating what was done to correct the problem or a
26 description of the service provided.
- 27 (2) An itemized description of all labor, parts, and merchandise supplied
28 and ~~the costs thereof, indicating what is supplied to the customer~~
29 ~~without cost or at a reduced cost because of a shop or manufacturer's~~
30 ~~warranty.~~ their costs. No itemization or description is required for
31 labor, parts, and merchandise supplied when a third party has indicated
32 to the motor vehicle repair shop that the repairs will be paid for under
33 a service contract, under a mechanical breakdown contract, or under a
34 manufacturer's warranty.
- 35 (3) A statement identifying any replacement part as being used, rebuilt, or
36 reconditioned, as the case may be."

37 **SECTION 6.** This act is effective when it becomes law.