

§ 115C-102.11. Break/fix rate reporting requirement.

- (a) Definitions. – The following definitions apply in this section:
- (1) Break/fix rate. – The percentage obtained by dividing the number of school technology devices reported as malfunctioning or needing repair due to physical damage, hardware failure, or other breakage incidents prior to the stated life cycle period, not covered by insurance or a policy plan period, by the total number of school technology devices in operation during that period.
 - (2) School technology device. – Any electronic or computerized equipment provided for educational purposes in a public school unit, including computers, tablets, interactive whiteboards, and similar devices or anything considered a digital device for purposes of the digital learning dashboard pursuant to G.S. 115C-102.9.
- (b) Each governing body of a public school unit shall submit a report on the following information to the State Board of Education by August 15 annually:
- (1) The break/fix rate of the school technology devices in the public school unit for the previous school year.
 - (2) The total number of school technology devices currently in operation in the public school unit.
 - (3) The total number of school technology devices in the public school unit requiring repair that (i) underwent repair or (ii) were no longer in service during the previous school year.
 - (4) The total amount of funds spent to repair or replace school technology devices during the previous school year.
- (c) The State Board of Education shall report to the Joint Legislative Education Oversight Committee by November 15 annually on the break/fix rate of school technology devices across all public school units based on the reports submitted by the governing bodies in accordance with subsection (b) of this section. This report shall include a summary of the data reported by each governing body and recommendations to reduce break/fix rates in the future. (2025-46, s. 1.1(a).)